

New Online Portal

Stratify is a mobile app / website portal designed to bring together owners, residents, and building management, enabling seamless communication, and enhancing the overall strata living experience. With Stratify, residents and owners have a user-friendly and accessible means to lodge maintenance requests, receive important updates, view strata levies, and obtain strata documents.

Downloading the Stratify app is crucial for owners and managing agents as it ensures timely access to essential strata notifications, allowing you to stay informed about important dates or any unforeseen or urgent maintenance matters on site.

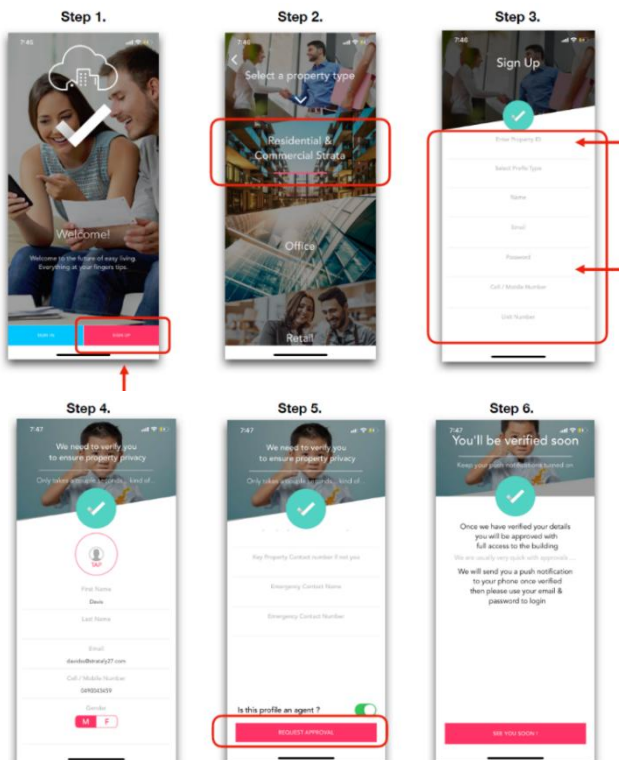


To download 'Stratify', search on your phone's app store and proceed to download.

To sign up from the portal website, please use this link - <https://portal.stratifyconnect.com/login>



Registering via Stratify Apps



Step 1: Press the sign up button

Step 2: Press the Residential Strata section

Step 3: Enter all mandatory sign up information

Building ID: please refer to the welcome letter

Step 4: Enter additional information to make verification easier

Step 5: Press request approval button once done

Step 6: You will be notified once verified



Registering via website portal

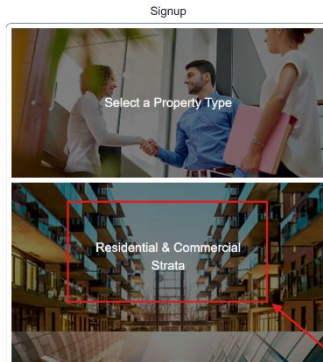
Welcome back,
Please Login to your Account.

Username
Username

Password
Password

Login
Forgot Password? Sign Up

Terms and Conditions
First time registrations need to be created through the mobile app or pre-created for you by your manager



Step 1: Press the sign up button

Step 2: Press the Residential Strata section

Signup

Property: Residential

Enter Property ID

Select Profile Type

Name

Email

Unit Number

Mobile Number

REQUEST APPROVAL

We need to verify you to ensure property privacy. Only takes a couple seconds... kind of...

DOB

DOB-First Last

Firstname Lastname

Email

Cell / Mobile Number

Address

Number of people in household

Number of bedrooms

Number of bathrooms

Number of Car Spaces

Primary Car Registration Number

Key Property Contact name (if any)

Key Property Contact number (if any)

Emergency Contact Name

Emergency Contact Number

REQUEST APPROVAL

Step 3: Enter all mandatory sign up information

Building ID: *please refer to the welcome letter*

Step 4: Enter additional information to make verification easier

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FAQ's:

When I sign up, why is Stratafy not recognising my building ID?

Ensure your building or property ID is entered correctly, as most of the time it's because the number is incorrect.

I signed up and still can't login, what's going on?

Did you receive a push notification on your phone advising you have been verified and a welcome email? If you did not receive these, chances are you are still pending verification. If you have been waiting more than three business days, please contact us. If you did receive this information, then it's best to reset your password or contact Stratafy support here: <http://www.stratafyconnect.com/stratafy-support/>

I have been told that I'm verified but I still didn't receive a welcome email.

This could be because the email entered was incorrect. Please email Stratafy support with the building ID and your email and this can be solved promptly. Once done, you will need to reset your password.

Do you have a web portal I can log into?

Yes, once registered, you can log in online through their website: <http://portal.stratafyconnect.com/login>

Can I access and pay my levies?

Yes, you can access your current levy balance, view past levies, owner statements and make payments via DEFT using the 'Financials & Levies' tab. For more information visit our website: [Stratafy - Accessing & Paying Levies - Oakfield](#)

Why do I need to provide so much information?

Building privacy is very important, and as you can imagine not anyone should have access to what's happening in the building. The more information you provide, the easier it is for us to verify you and have up to date contact details for emergency purposes.

Can multiple owners and users sign up for the same apartment or lot?

Yes, you can have multiple people sign up. They can all sign up and only see the things relevant for them as set up by your strata manager.

Still need help?

Visit the Oakfield website for more useful resources: [Stratafy App - Oakfield](#)

Or log a ticket at:

<http://www.stratafyconnect.com/stratafy-support/>